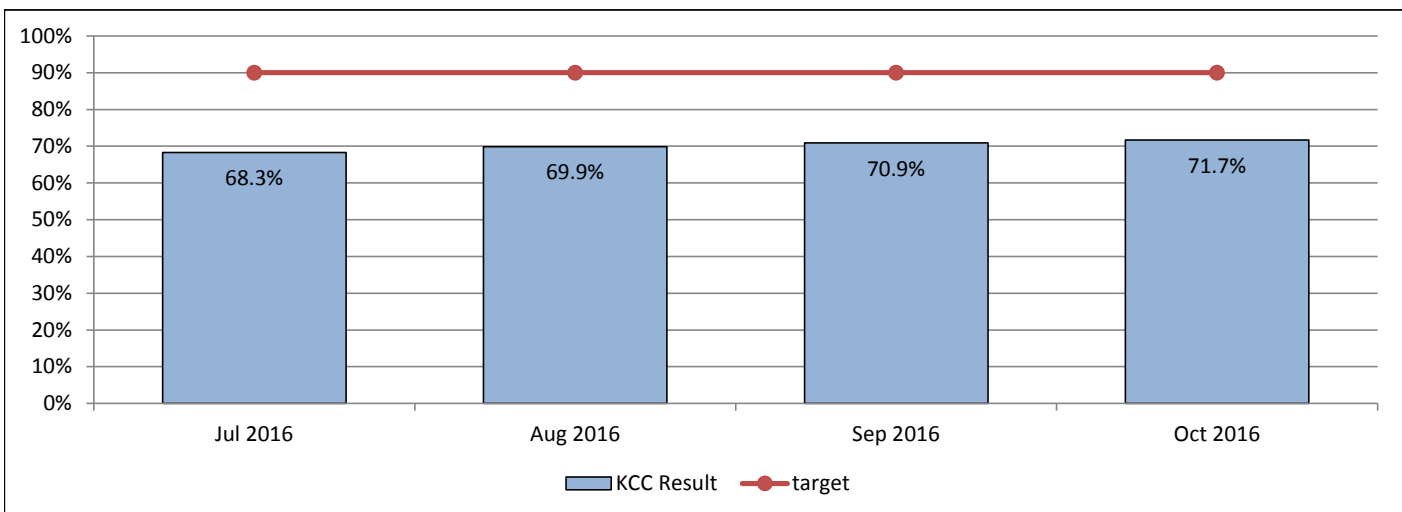


<b>% of Returner Interviews completed within 3 working days</b>			<b>Red</b>
Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Jul 2016	Aug 2016	Sep 2016	Oct 2016
KCC Result	68.3%	69.9%	70.9%	71.7%
Target	90.0%	90.0%	90.0%	90.0%
RAG Rating	<b>Red</b>	<b>Red</b>	<b>Red</b>	<b>Red</b>

### **Commentary**

This is a new performance indicator added from the August 2016 Scorecard to reflect the priority of SCS to undertake timely Returner Interviews for children and young people that have gone missing. The target of 90% has been set to drive up performance on the completion rates within 3 working days following a missing episode and performance shows month on month improvement.

During the 12 month period to October 2016 there were 1943 missing episodes, and of these 1393 (71.7%) had a Returner Interview that was completed within 3 working days. The number of Returner interviews out of timescale by 1 day is significant, combined with the high number of forms not completed or where no date has been added. This suggests that the target can be achieved through awareness raising and more robust management oversight. It is also of note that for a significant number of Children in Care missing episodes last no longer than 0-3 hrs and are often connected to contact with friends and family. These episodes can also form part of a repeat pattern of behaviour where for a small but significant minority the value of repeatedly completing a Returner interview can be compromised. As such further work is required around the management of these episodes through placement plan reviews.

### **Data Notes**

**Target:** 90% (RAG Bandings: Below 80% = Red, 80% to 90% = Amber, 90% and above = Green)

**Tolerance:** Higher values are better

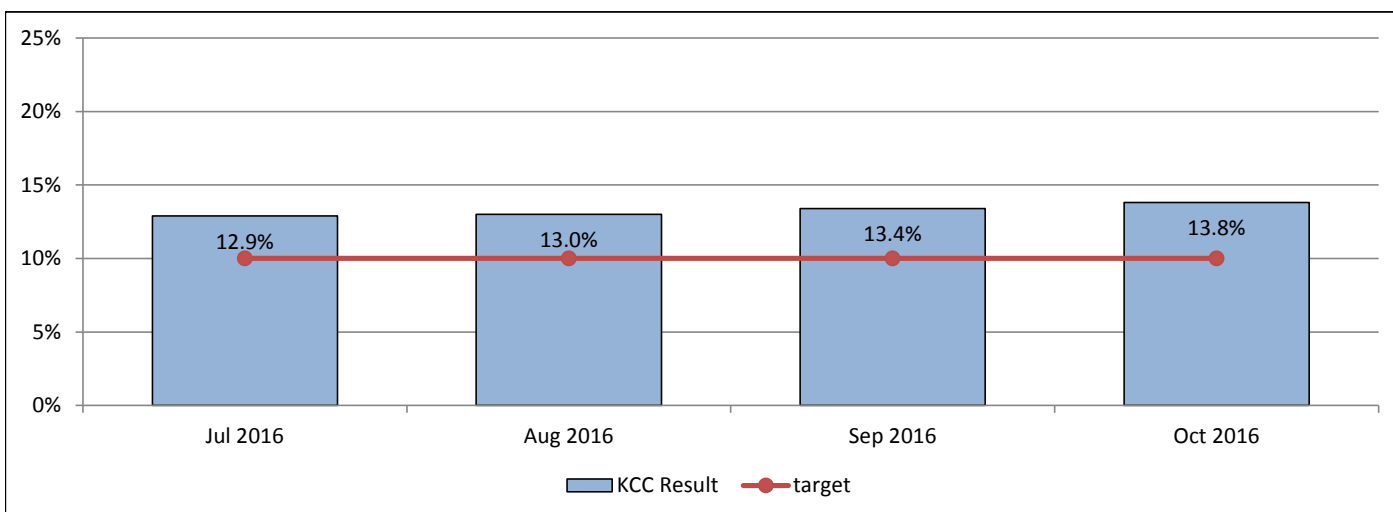
**Data:** Figures shown are based on a rolling 12 month period. The result for Oct 2016 for example shows performance for Nov 2015 to Oct 2016.

**Data Source:** Liberi

## CIC Placement Stability - 3+ Placements in the last 12 months

**Red**

Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Jul 2016	Aug 2016	Sep 2016	Oct 2016
KCC Result	12.9%	13.0%	13.4%	13.8%
Target	10.0%	10.0%	10.0%	10.0%
RAG Rating	<b>Amber</b>	<b>Red</b>	<b>Red</b>	<b>Red</b>

### Commentary

Placement stability remains a continued focus for Corporate Parenting and an analysis of the placements and factors affecting stability has been undertaken.

One of the key factors to placement stability is the matching of the child/young person to their placement. A re-launch of the responsibilities under the care planning regulations in the form of mandatory e-learning training will be in place for the early part of 2017. This will include highlighting good social work practice with the need to prepare children and young people for placements when they first enter care, and ensure that placement planning meetings are in place with delegated authority.

A review of the permanency planning procedures has also been undertaken to ensure that these are clear. There will be a re-launch of the procedures at County Managers in December 2016 to ensure all staff are informed about the requirement for early permanency planning meetings, and that these should take place prior to a child entering care.

### Data Notes

**Target:** 10% (RAG Bandings: 13% and above = Red, 10% to 13% = Amber, 10% and below= Green)

**Tolerance:** Lower values are better

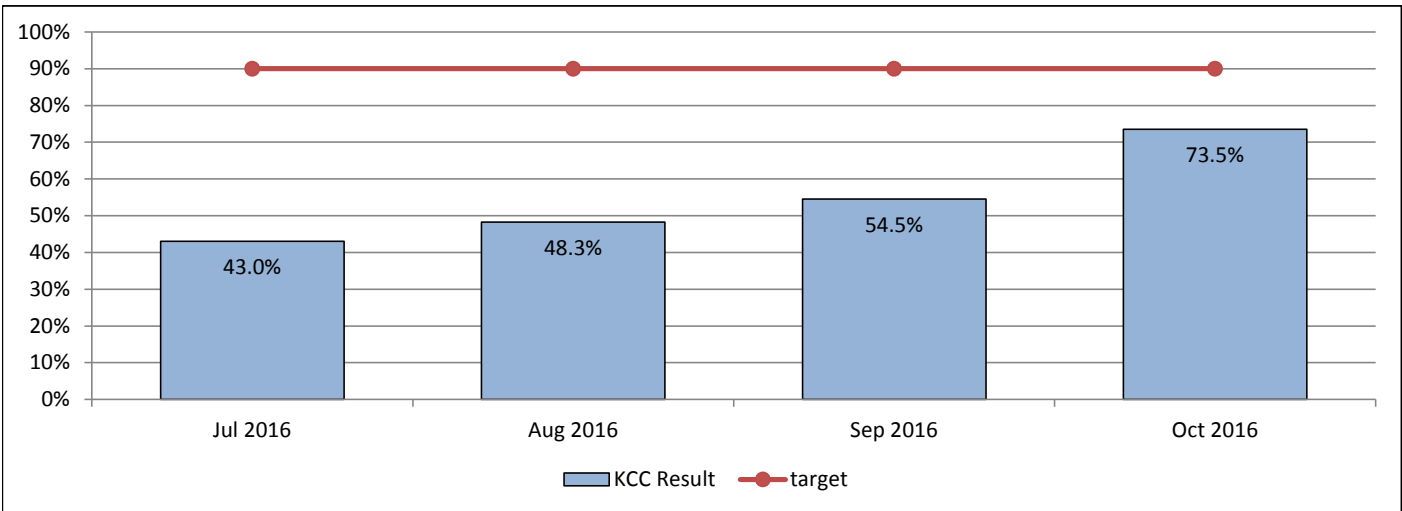
**Data:** Figures shown are based on a snapshot taken at the end of each calendar month

**Data Source:** Liberi

**% of IHA referrals within 5 working days of becoming looked after**

**Red**

Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Jul 2016	Aug 2016	Sep 2016	Oct 2016
KCC Result	43.0%	48.3%	54.5%	73.5%
Target	90.0%	90.0%	90.0%	90.0%
RAG Rating	<b>Red</b>	<b>Red</b>	<b>Red</b>	<b>Red</b>

**Commentary**

Performance against this measure has shown consistent increases throughout the year with performance to the 12 months to October 2016 at 73.5%. For the 3 months up to the end of October performance was at 88.8% and close to the 90% Target.

Performance for IHA referrals remains reflective of the challenges faced during the Autumn of 2015 which saw a increase in the number of Unaccompanied Asylum Seeking Children. This impacted upon the Service's capacity to manage timely referrals. There has been a significant improvement in the timeliness since April 2016 and Specialist Children's Services have robust systems in place to ensure there is an ongoing focus on the initial health assessment requests being passed to health so they can plan for attendance at clinic within timescales.

The completion of IHAs continues to be a focus for the Corporate Parenting Assistant Director who is working with health colleagues to ensure there is sufficient capacity within the NHS to complete health assessments for Children in Care within timescales.

**Data Notes**

**Target:** 90% (RAG Bandings: Below 80% = Red, 80% to 90% = Amber, 90% and above = Green)

**Tolerance:** Higher values are better

**Data:** Figures shown are based on a rolling 12 month period. The result for Oct 2016 for example shows performance for Nov 2015 to Oct 2016.

**Data Source:** Liberi